



HAMPSHIRE AND  
ISLE OF WIGHT CHILDREN'S  
SERVICES IMPROVEMENT

Family Hubs led by Isle of Wight Council

**Newsletter issue 8 – 25<sup>th</sup> June 2022**

*Hello and welcome to the eighth newsletter for the region, focusing on the development of the Family Hub work across the South East.*

**South East Communities of Practice workshops:**

Thank you so much to those of you who attended the SEND workshop last week, we had attendance from most of the Local Authorities in the South East, as well as colleagues from neighbouring regions. We focused on more time for discussions, and this sparked some great ideas and sharing of resources and suggestions.

A reminder of the books beyond words resource, mentioned at the workshop; <https://booksbeyondwords.co.uk/stories-for-health-social-care> . The organisation has just won a national patient award. A new social story on 'Having a Baby' has just been published to support parents with Autism and other learning needs.

Please do send us your ideas of any items you would like to be included within the workshops and if you would like to share your own LA's Family Hub journey. If you have colleagues who are part of the family hub development in your LA, who would like to be a part of the workshops, please ask them to get in touch with Carly, who can add their email to the distribution list.

Remaining workshops:

Theme of Workshop	Date	Time
Governance & Commissioning	Tuesday 19 <sup>th</sup> July	9.20-11.30am
Youth	Tuesday 13 <sup>th</sup> September	9.20-11.30am

We would like to continue with our CoPs to the end of this year, so please let us know any topics you would like us to highlight for sharing and discussion.

**Isle of Wight virtual Hub visiting opportunities:**

The dates of the Family Hub 'visits' to the Isle of Wight have been confirmed. We will send the Teams invite out in due course. Please send us suggestions of what you

would like covered if you haven't already, as we are currently building the content based on the ideas you have already provided.

Friday 22 <sup>nd</sup> July 10 – 12 Microsoft Teams	Friday 23 <sup>rd</sup> September 10 – 12 Microsoft Teams
--	---

### Family Hub blog:

*'Building in SEND, not bolting it on...'*

*"I have been thinking about the recent SEND workshop and our work to develop a Family Hub offer. Something I really took away from it was about the concept of not just bolting on some SEND work but instead, how we build it in. It is sometimes all too easy to create an offer for families, in good faith, that ends up feeling like SEND opportunities are too separate and that the rest of the offer isn't then available for all.*

*I aspire to create an offer whereby families can access whatever they wish to and for us to be able to ensure that it is all accessible. Reading through the key messages from families with lived experiences in the NCFHs SEND module, they really made me think about how we need to ensure that SEND families are a crucial part of the consultation and design processes but also the ongoing governance for Family Hubs. We need to ensure that we capture and consider those living with SEND as we continue to shape our offer to our communities".*

Do you have something on your mind about Family Hubs? Are you playing with ideas in your head about how to improve services for families in your area? We would really like to encourage you to contribute a short blog of around 300 words that might help to shape our thinking.

### NEW! SESLIP Family Hub webpage:

In addition to the newsletters, we have created a SESLIP Family Hub webpage, which can be found [here](#). The webpage will have the calendar of the workshops, all of the newsletters and also a link which names the leads in each of the South East LAs for Family Hub work.

### National Centre for Family Hubs (NCFH) resources:

The NCFH website is available to look at ways in which you can develop a Family Hub model in your authority; [www.nationalcentreforfamilyhubs.org.uk](http://www.nationalcentreforfamilyhubs.org.uk)

If you haven't already signed up for NCFH newsletters, please click on the link in the top bar of this webpage: [www.nationalcentreforfamilyhubs.org.uk/contact-us/](http://www.nationalcentreforfamilyhubs.org.uk/contact-us/) and then look out for a confirmation email, which you will need to accept.

As well as the implementation toolkit, resource library and regular events and webinars, NCFH can also provide bespoke consultation packages to support you to develop Family Hubs. You can email Julie at [julie.greer@annafreud.org](mailto:julie.greer@annafreud.org), or [NCFH enquiries@annafreud.org](mailto:NCFH enquiries@annafreud.org) if you would like a particular focus on training, or would like to share good practice in your area.

### NCFH SEND update:

The first SEND Community of Practice took place last month. The group will meet once every two months and hope to create a forum for discussion that will be useful for others.

Discussion in the initial meeting was wide ranging, but mainly focused on the importance of co-design of services, including: family led principles and practice; the language we agree to use; and the effectiveness of provision made for young people in co-production with young people within a young offenders setting. The strength in families owning their own narrative was also highlighted. 'Only *having* to tell their story once' may be a more useful way to describe the principle of efficient information sharing. This would mean that a family could have confidence that professionals will understand their context and needs, once they have initially shared their details with a professional. However, a family should have an entitlement to retell their story if it helps them – telling their story because they *can*, not because they *have to*.

Don't forget to take the opportunity to make a response to the DfE's Green Paper consultation; **SEND Review, Right Support, Right Place, Right Time**. The deadline is the 22<sup>nd</sup> July 2022. Where you can, think from a family hub perspective when you are drafting your answers. There are lots of questions in the SEND module to help shape your thinking.

If you would like to be part of the national SEND community of practice, please email enquiries to [julie.greer@annafreud.org](mailto:julie.greer@annafreud.org)

### Upcoming NCFH training:

#### **National Conference: Co-Producing Accessible and Inclusive Family Hubs**

The NCFHs has moved their virtual conference to the 8<sup>th</sup> of September from 9.30 until 3.30 via Zoom. If you would like to find out more or book a place, please click [here](#).

We also wanted to remind you that all webinars are recorded, so you can access previous ones and those that you can't attend by clicking [here](#).

### Ideas welcome:

Please do contact us if you have anything you would like to be added to the forthcoming newsletters, we would be happy to include it for you.

Thank you to those of you who have taken the time to provide feedback and suggestions already, we are working on providing these for you.

<u>Carly Bain</u> Coordinator of Family Hubs – South East	<a href="mailto:carly.bain@iow.gov.uk">carly.bain@iow.gov.uk</a>
<u>Julie Greer</u> Regional Coordinator - National Centre for Family Hubs	<a href="mailto:julie.greer@annafreud.org">julie.greer@annafreud.org</a>

