**SESLIP PROJECT PLAN/BRIEF – DEVELOPING REGIONAL QUALITY ASSURANCE CAPACITY**

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| **OBJECTIVE**Developing the regional quality assurance capacity. One common theme from the Triad Peer Challenge days was concern over the effectiveness of existing quality assurance activities and whether or not they help members, directors and management teams answer the “how do we know about the quality of our services” question. We will initiate a new project to support our joint working on improving quality assurance capacity and capability |
| **OUTPUTS**Exploration of current practice across the region to be completed by December 2019; followed by recommendations for future work programme in spring 2020. |
| **SPONSOR**Steve Crocker – Hampshire and Isle of Wight  |
| **SCOPE*** Practice covered by ILAC and JTAI frameworks - LA and multi- agency.
* case management QA across Early Help in LAs, s17 and s47
* LAC case management

**Initial focus on social work practice** |
| **DRIVERS****Vision of good practice and insight and understanding into the quality of practice**1. Create a vision of quality practice in SE informed by, but not limited by, the OFSTED framework
2. Providing insight into quality of practice

**Effectiveness of QA systems and services to improve practice and quality of services across the region**1. Allow us to have better informed conversations about how effective QA services improve quality of services across the SE
2. To ensure a proportionate balance between qualitative and quantitative auditing, including the level of time spent and how best to ensure an effective learning loop from outcomes of auditing and how this may best influence subsequent and future practice

**Opportunity for consistency of approach, shared language, consistency of components of QA system**1. A one size fits all approach is unlikely, but some guidance on the elements of a QA programme that works should be helpful.
2. Consistency of approach to audit

**Shared learning and support – opportunity to maximise capacity through a shared approach**1. Allow us to reliably target regional sector led- support at area of greatest collective or individual LA need through a common language of QA
2. Allow sector -led intelligence and intervention help ”catch” LAs in difficulty before they fall into an Ofsted category through reliable QA information
3. Capacity management
4. Reassurance
5. Shared learning through identification of local themes and an opportunity to think differently about QA processes
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| **DELIVERABLES****A -Shared components of a QA System and examples**1. Shared understanding about the components of an effective Quality Assurance Framework
2. Commonality and moderation of QA systems and info across SE region
3. External moderation of quality/outcomes,
4. Sharing audit processes, particularly for larger more complex areas of work, such as prevention
5. Some good practice examples
6. Agreement of common approach to QA info and data in Triads

**B -Mechanisms for** **demonstrating impact**1. Proposals about demonstrating impact of QA activity – closing the loop
2. Development opportunities for auditors – know what good looks like
3. Improved triangulation of intelligence to measure impact and outcomes,
4. Mechanisms to allow swift and well-informed sector led support to LAs in difficulty before they “fall”
5. Shared understanding of the impact of specific practice models
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| **POTENTIAL QUICK WINS****Common approach**1. Agreement on basic components of effective QA systems

**Exemplars**1. Some examples of scorecards/audit tools that may be helpful to adopt
2. Examples of good practice

**Shared learning**1. Shared learning (both re QA framework and thematic learning)
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| **REFERENCE GROUP**AD network and QA leads |
| **ESTIMATED CONSULTANCY TIME & RESOURCES****Phase 1 – 4 days****Phase 2 - 4 days** **Phase 3 - 4 days plus workshop** |
| **BUDGET**£6000 plus cost of workshop unless LA hosts |
| **WORK BREAKDOWN STRUCTURE** |
| **WHAT** | **WHEN** |
| Phase 1 – Initial consultation and project planning | August-30th September 2019 |
| Agree Scope and Deliverables – consultation with DCS and AD network | August/Sept |
| Identify quick wins to support engagement | August/Sept |
| Agree Reference Group | August/Sept |
| Agree time and resources | September |
| Develop proposal for quick wins | September |
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| Phase 2 – Engagement and Quick Wins | October 2019- January 2020 |
| Explore current practice – meeting with QA leads | **Dec** |
| Proposal for basic components of effective QA systems that can be common to those used across all 17 SE Las | **Jan** |
| Identify good practice examples | **Jan** |
| Report back to AD network | **Jan** |
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| Phase 3 – Workshop and ongoing proposals | January – March 2020 |
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