

# SESLIP QA Conference

## Monday 8 December 2025

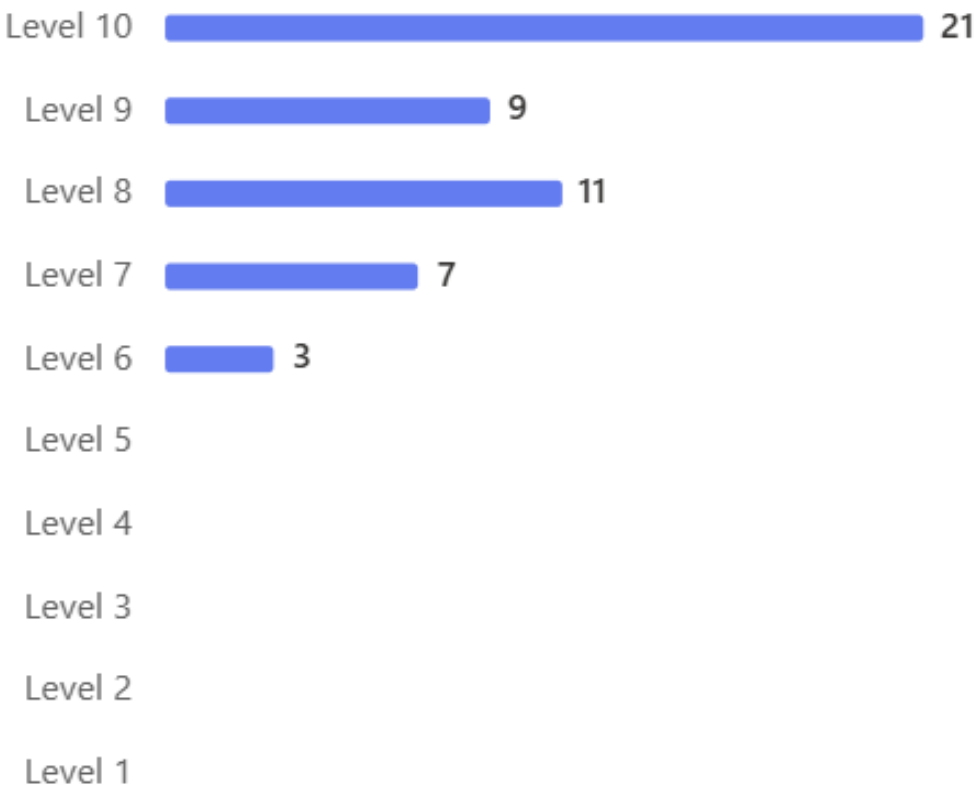
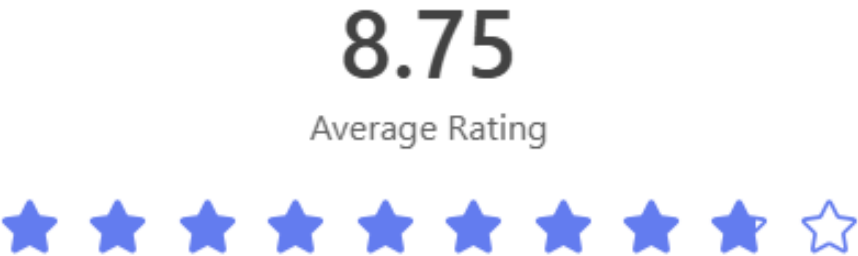
### FEEDBACK



On Monday 8<sup>th</sup> December 2025, 86 professionals from across 42 Councils and 3 partner organisations gathered to spend the day examining how we can quality assure QA.



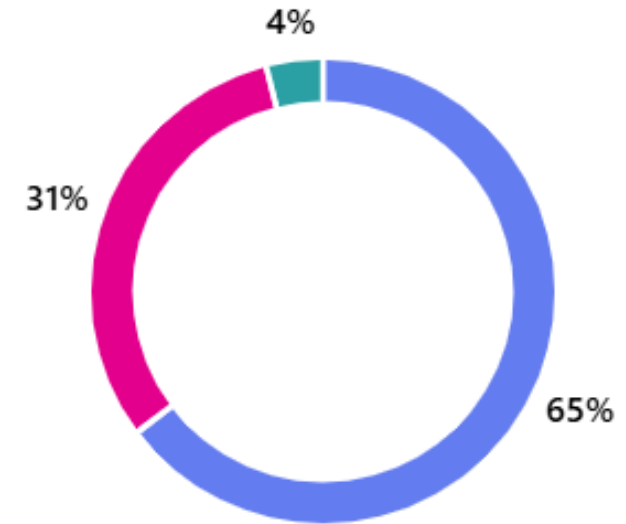
# Feedback: satisfaction with the conference



Based on the responses of 51 delegates who completed the conference feedback form

# Feedback: usefulness of the conference

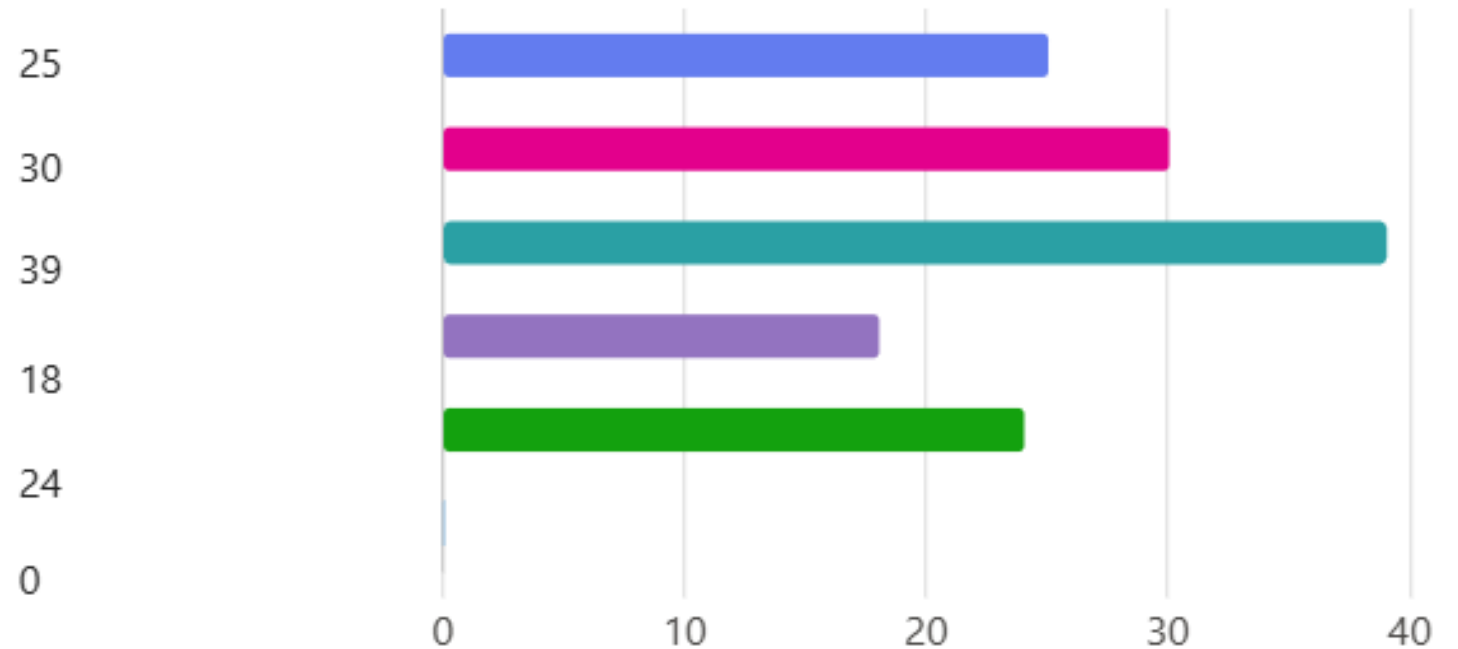
|                   |    |
|-------------------|----|
| ● Very useful     | 33 |
| ● Useful          | 16 |
| ● Somewhat useful | 2  |
| ● Not useful      | 0  |



Based on the responses of 51 delegates who completed the conference feedback form

# Feedback: sessions / activities most valued

- Guest speaker: Camden Council's QA Journey
- Breakout rooms/Co-design of Toolkit
- Guest speaker: Learning systemically through case auditing
- Guest speaker: AI meets QA - ensuring excellence in EHCP delivery
- Networking
- Other



Based on the responses of 51 delegates who completed the conference feedback form



# Feedback: from attendees



*"I really enjoyed today and the focus being on quality assurance and that everyone is from that background and we can talk the same language"*

Teresa DeVito  
Head of Service Safeguarding & Quality Assurance  
Medway Council

*"It is just really great to hear all the different perspectives. The day was really well organised and it was really good having the project research led. Thank you so much"*

Susan Conway  
Manager of Independent Chairs  
Surrey County Council



# Feedback: from attendees



*"It was a really great day – lots of opportunity for networking, meeting other people from the world of quality assurance. And great to think collectively about a new audit tool for the South East region"*

Laura Roche  
Head of Service for Quality Assurance  
Windsor & Maidenhead

*"The conference was great. I valued the opportunity to reflect with colleagues about our common challenges and share ideas on how quality assurance can support practitioners to provide an outstanding service to children and families."*

Michelle Greville  
Service Manager for Quality Assurance  
Camden Council





# Feedback: from attendees

*"This has been a really exciting event. The event has been really well structured and I will be taking lots and lots of ideas back with me from various initiatives as well as the presentations from the day. Amazing!"*

Hannah Byrne  
Lead for QA Framework  
Staffordshire County Council



*"As someone part of a local authority that's on an improvement journey, today has been really inspirational. It has helped us with thinking about our next steps and where we would like to take our quality assurance"*

Hayley Smith  
SEND auditor  
Lancashire County Council





# Feedback: other thoughts and comments



## 1. Positive Experience & Appreciation

- *"This was a fantastic day and I appreciate all the organisation and input from the speakers."*
- *"Really thoughtful and inspiring day! So many are in the same journey as me!"*

## 2. Networking & Collaboration

- *"Really appreciated meeting individuals in person and sharing ideas and experiences."*
- *"Great to come from outside this regional area to collaborate and network."*

## 3. Learning & Knowledge Sharing

- *"Had a really great day, amazing opportunity to hear others' practice and learn from others."*
- *"Positive to reflect in the common challenges experienced by multiple organisations."*

## 4. Desire for More Events

- *"Would like to see events like this more often! Really useful."*
- *"Please do it again!"*
- *"I would love to see an annual or bi-annual QA conference."*

## 5. Structure & Facilitation

- *"I really liked the pace of the day. Group activities were sharp and focused."*
- *"Really well structured. Loved the AI presentation."*

## 6. Areas for Improvement

- *"Just a couple more breaks would be useful."*
- *"Could have done with further time in workshops to cover the other 3 sections."*

Based on the responses of 51 delegates who completed the conference feedback form

**Thank you to those who contributed to  
making the day a success!**

For any questions about the conference,  
please contact:  
[selinarattu@gmail.com](mailto:selinarattu@gmail.com)