

Childrens Social Care Expert Adviser – Information event

Tuesday 21st July



Department
for Education

Agenda

Agenda

Protocols and participation

Policy and Requirements

Procurement Process and Timeline

Summary



Protocols & Participation

By attending this event, you acknowledge and agree that:

- If you wish to ask a question, you will use the chat function
- Anything you type will be visible to others
- The slides from today's sessions will be shared via Jaggaer after the event
- A Clarifications response log will be shared via Jaggaer and updated throughout the competition process.



Welcome & Introduction

Introductions

- Hester Lockley – Head of Children's Social Care Improvement and Intervention.
- Sam White - Improvement and Intervention Policy Lead
- Sinead Brennan – Head of Operational Delivery Team
- John Burton – Commercial Specialist

Purpose

Children's Social Care is undergoing the most significant programme of reform in a generation. The Government's reform of CSC seeks to improve outcomes for children and families through earlier intervention, stronger family support, improved care experiences, and more effective local services. As part of this reform, we are replacing the positions of Advisers and Commissioners with Expert Advisers who will lead on driving through reforms as set out in Delivering the Children's Social Care Reset.

This event provides information on the procurement process and allows potential suppliers to ask questions concerning the procurement.

Potential suppliers should always refer to the Procurement Documents, and any subsequent clarifications or revisions to them, as the contents of the Procurement Documents take precedence over the information presented in the slides and during the session.

The DfE is keen to maximise opportunities to participate in procurement for Small to Medium-sized Enterprises (SMEs) and Voluntary, Community and Social Enterprises (VCSEs).

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Policy and Requirements



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Programme Overview



Background

We are simplifying support to local authorities and aligning it with children's social care reform priorities. The approach will continue to be rooted in the principle of being 'sector led', with those that are already delivering results through our reform programme and achieving the outcomes set out in the National Framework at the forefront. The simplified approach will consist of:

CSC Improvement Teams (CITs): These teams will be drawn from local authorities with the expertise, leadership capability and capacity to support other local authorities to implement safe, sustainable children's services aligned with reforms to the care system, Families First Partnership programme and the National Framework.

Expert Advisers (EAs): These individuals will work in local authorities at high risk of failure or failing, conducting a diagnostic of need, developing the improvement plan alongside the Leadership Team and monitoring progress. They will work on behalf of the department.

Regional Innovation and Improvement Alliances (RIAs): Have been refocused to deliver region-wide solutions aligned to reform priorities, rather than individual packages of support.

Programme Overview



Specification

The Expert Adviser role is a challenging and wide ranging one which is pivotal to the success of our new approach to intervention. EAs will work for, and represent the DfE, drive forward our reforms as set out in Delivering the Children's Social Care Reset, including the FFP and the Enduring Relationships Strategy, and be directed to work with failing LAs.

Expert Advisers will provide independent diagnostic assessment, strategic direction and oversight across the intervention, ensuring that the scale and focus of improvement activity are proportionate and aligned to reform priorities. They will:

- a) Undertake a comprehensive and evidence-based diagnostic of CSC services, where the Department identifies the need for improvements to be driven forward at pace. This diagnostic will include CSC reform and practice support in failing LAs.
- a) Ensure effective and proportionate improvement support is commissioned and co-ordinated e.g. via CSC Improvement Teams (CIT), Regional Improvement and Innovation Alliance (RIIA), Local Government Association (LGA), multi-agency national facilitators, and other delivery partners.
- c) Support the development of one overarching improvement plan for the LA in collaboration with CIT and the existing DCS.
- d) Determine whether an alternative delivery model (ADM) to deliver services on behalf of the failing LA is recommended to the Minister.

Programme Overview



Specification cont:

- They will set the direction and assure the quality of the Central Improvement Plan, challenge progress, and provide regular, evidence-based advice to the Department and Ministers on performance, risk and the need for escalation or exit from intervention.
- Advocating for local delivery of all aspects of CSC reforms within the LA and, where possible, with local safeguarding partners.
- Maintain ongoing oversight for the agreed period of the plan to establish whether support is having the desired impact and that services are improving for children and families at the required pace.
- Full details on the role of Expert Adviser can be found within the Invitation to Tender documentation downloadable from the Jaggaer eSourcing portal

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Procurement Process

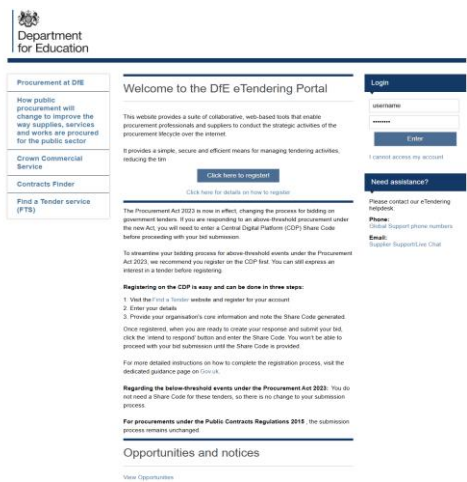


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Lot 14 – Expert Advisers



- Full details on the role of Expert Adviser can be found within the Invitation to Tender documentation downloadable from the Jaggaer eSourcing portal
- You will be bidding to be awarded a place on Lot 14 of the ECSC Dynamic Framework
- Register on Jaggaer to access documents and submit bid <https://education.app.jaggaer.com/web/login.html>



Published Opportunities

Current Opportunities

Past Opportunities

Filters:

Enter Filter (type to start search)

Showing Result 1 - 16 of 16

	Procurement Route	Buyer Organisation	Project Title	Work Category
1	Procurement Act – Open	Department for Education	Regenerative Schools Pilot - Innovation Lead	Services
2	Procurement Act – Open	Department for Education	Early Education Partnerships Delivery Partner	Services
3	Procurement Act – Open	Department for Education	Developing a Digital and Data Skills Pathway	Services
4	Procurement Act – Open	Department for Education	BSiL Impact Economy Place- Based Match Fund	Services
5	Procurement Act – Open	Department for Education	Family Finding	Services
6	Procurement Act – Open	Department for Education	Social Work National Professional Development Offer	Services
7	Procurement Act – Open	Department for Education	Step Up to Social Work C10 - Contract	Services
8	FTS Open Procedure	Department for Education	Delivering the Best Start in Life - Implementation Partner	Services
9	Open procedure	Department for Education	Creation of a Lot for Expert Advisers on the ECSC Dynamic Framework	Services

Click
Creation of a Lot for
Expert Advisers on the
ECSC Dynamic
Framework

Click View opportunities

Lot 14 – Procurement Process



- Tender Notice published 16th July 2026
- Open / Light Touch procurement
- Suitable for SMEs & VCSEs
- Deadline for clarifications – 5pm on 7th August 2026
- Closing Date – **Noon** on 14th August 2026
- To be awarded a place on the Framework
 - Bid must not fail the PSQ
 - Bid must not score less than 3 on any Technical Question
 - Bid must not exceed the maximum daily rate
- If awarded a Contract will be issued electronically for signature



Procurement Overview – Documents Location



← ITT: itt_4022 - ECSC Dynamic Framework Lot 14 - Children's Social Care Improvement and Intervention (CSCII...

Details

Publish

Evaluation Setup

Complete

Discussions

Messages (Unread 0)

Settings

Attachments (9) ▾

Response Envelopes (Q+T+C) ▾

Email Recipients

Redefine Rights

Suppliers (23)

Visible Only to Buyers (0)

▾ Visible to Suppliers (9)

1. ITT Document - Lot 14 Expert Advisers

2. Lot 14 - Expert Advisers - ECSC Dynamic

3. Bidder Event

4. Clarifications

Folders and Files List

i

...

Stop All

Visible to Suppliers (9)

Filters:

Showing Result 1 - 4 of 4

Show: 25 ▾

	Folder/File Name ↑	Description
1	1. ITT Document - Lot 14 Expert Advisers (1)	Document 1 contains full details of the requirement and details of how to submit a bid
2	2. Lot 14 - Expert Advisers - ECSC Dynamic Framework Documents (7)	Please read these documents These documents explain the processes involved in the tender process ...
3	3. Bidder Event (1)	A meeting invite has been added here Please note it is not mandatory to attend the event If ...
4	4. Clarifications (0)	A Q&A log will be updated regularly, containing responses to messages received via this eSourcing ...

Making every pound count

12

Qualification Envelope – All bidders to complete



← ITT: itt_4022 - ECSC Dynamic Framework Lot 14 - Children's Social Care Improvement and Intervention ...

Running



Change PQQ/ITT Deadline

Save As ITT

Quick Navigation



1. Qualification Envelope - Qualification / Technical Form



Form Preview

Expand All

1.1 NOTES FOR COMPLETION

1.2 PART 1: SECTION 1 - YOUR INFORM...

1.3 PART 1: SECTION 1 CONT. - BIDDING ...

1.4 PART 2: SECTION 2 - GROUNDS FOR ...

1.5 PART 2: SECTION 3 - MANDATORY A...

1.6 PART 2: SECTION 4 - GROUNDS FOR ...

1.7 PART 3: SECTION 7.1 - INSURANCE

1.8 PART 3: SECTION 7.2 - GENERAL DAT...

1.9 PART 4 - SECTION 8 - DECLARATION

1.10 PART 4 - SECTION 9 - CONTACT DE...

1.11 APPENDICES

	Note	Note Details		
1.2.1	Note	Please answer the following questions in full. Note that every organisation that is being relied on to meet the selection criteria must complete and submit the Part 1 and Part 2 self-declaration.		
	Question Type	Question	Description	
1.2.2	Text	SQ-1.1(a)	* Name (if registered, please give the registered name)	
1.2.3	Text	SQ-1.1(b) – (i)	* Registered address (if applicable) or head office address	
1.2.4	Text	SQ1.1(b) – (ii)	Registered website address (if applicable)	
1.2.5	Option List	SQ-1.1(c)	* Trading Status	
1.2.6	Date	SQ-1.1(d)	* Date of registration (if applicable) or date of formation.	

Details

Project

[project_10593](#)

- Creation of a Lot for Expert Advisers on the ECSC Dynamic Framework

- - - -

Technical Envelope – Where to Upload



ITT: itt_4022 - ECSC Dynamic Framework Lot 14 - Children's Social Care Improvement and Intervention ... Running ... Change PQQ/ITT

Quick Navigation

- 2.1 EVALUATION SECTION 1 - MANDAT...
- 2.2 EVALUATION SECTION 2 - CV AND G...
- 2.3 LOT 14 SPECIFIC TECHNICAL QUEST...

Details

Project
[project_10593](#)
- Creation of a Lot for Expert Advisers on the ECSC Dynamic Framework

Task Path
New requirement / re-procurement - 4. Go to Market - 4.2 Select route to market - c. Open Procedure (below PCR threshold) -

2. Technical Envelope - Qualification / Technical Form ... Change Weights Config

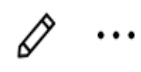
	Question Type	Question	Description	
2.1.1	Yes/No Value	ESCS Qualification ITT	Please answer Yes to this question	
2.1.2	Yes/No Value	1.1	* Do you have the capacity to meet the requirement set out in this ITT? The Department will check your capacity for any live contracts and may at its absolute discretion refuse to consider your response further if it is deemed that you do not have the required capacity. This includes both an initial check at the outset (in which	

Commercial Envelope – Where to Upload



← ITT: itt_4022 - ECSC Dynamic Framework Lot 14 - Children's Social Care Improvement and Intervention ...

Running



Change PQO

Quick Navigation

3.1 PRICING INFORMATION

3.2 VAT - INFORMATION ONLY

Details

Project

project_10593

- Creation of a Lot for Expert Advisers on the ECSC Dynamic Framework

Task Path

New requirement / re-procurement - 4. Go to

3. Commercial Envelope - Commercial Form				
3.1.1	Price		Please quote your daily rate inclusive of all anticipated expenses but exclusive of any applicable VAT. Daily rates over £800 will be excluded as non-compliant bids; in line with the Operational Associates rates policy. * Where bidders feel that they can deliver this contract at a rate below the daily rate of £800 inclusive of expenses,	Day

Procurement Process



Key points

- When requirements emerge DfE will seek suitable suppliers from the Framework to deliver the specific need
- Award (Based upon each requirement)
 - Competition within the Framework (Expressions of Interest then competition)
 - Direct Award
- There is no commitment from DfE to guarantee work to suppliers on the Framework



Procurement Documents



Overview main documents:

- **The ITT** sets out the tender process and how Potential Suppliers Tenders will be evaluated
- **The Specification** sets out the Department's Service Requirements that the successful Potential Suppliers will be required to meet
- **Terms and Conditions** sets out the contractual arrangements between the Department and the Potential Supplier
- **Award Questionnaire** sets out the questions that Potential Suppliers are required to respond to in Jaggaer

Clarifications

- All clarifications to be submitted via the Jaggaer messaging system only
- Responses will be via a Clarification Response Log (email notification)
- If unsure of anything please ask

Summary



Points to remember:

- ✓ **Do** read all the documents and follow the guidance
- ✗ **Don't** assume prior knowledge – we can only evaluate what is in the Tenders
- ✓ **Do** complete all questions and answer in full
- ✗ **Don't** cross refer between question responses
- ✓ **Do** ensure that you have uploaded all the required annexes & attachments and label them in accordance with instructions
- ✗ **Don't** submit anything that has not been requested e.g. no marketing brochures
- ✓ **Do** comply with the **word limits and other tendering restrictions**
- ✗ **Don't** directly email DfE outside of the messaging portal in Jaggaer
- ✓ **Do** submit your Tender by the deadline

Any Questions ?

Thank You!

